

Multicraft maintenance crews prove to be more efficient

Knight Industrial Services

As maintenance services to plants and pipeline facilities have changed, Knight Industrial Services has evolved into a multicraft service company to meet the ever-changing demands of its customers.

“In 2003, we started to put crews together that could perform the services of painting (sandblasting), scaffolding and insulation. We found that these three serv-

ices combined is an efficient and effective way for customers to spend less of their maintenance dollars — in other words, get the most bang for their buck,” said Joe Briscoe, general manager of Knight Industrial Services.

By combining all three crafts, one crew can perform all three services. Crews are made up of a working supervisor and crafts-

men — all of which can perform any of the three crafts. On one jobsite in particular, one 10-man multicraft crew took the place of a 20-man maintenance crew. By using the multicraft personnel, the work is performed in a more efficient and productive manner, and standby time is eliminated.

“Other companies talk about multicraft services but it is more about the types of services they provide. Knight Industrial is a multicraft company because its employees can perform more than one craft,” Briscoe added.

For example, if a break-in or hot job that

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is left clean to paint with a quick rinse. This method takes the place of power tools, sandblasting, or hydro-blasting and is non-destructive to glass, plastic, and instrumentation. It can also be used for cleaning turbine parts, fin coolers, compres-

requisitely without an additional cost) 0.027